



# Tech Thursdays: *Safety*

Presenter: Lauren Dowden

# Topics:

- 1.Scam emails
- 2.Unwanted emails
- 3.Tech support scams
- 4.Security devices
- 5.Tips



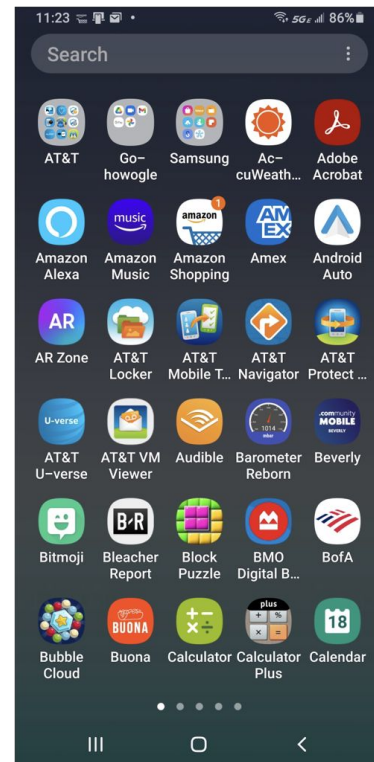
Where to find  
new apps

Google Play Store



# Where to find your apps

Swipe up from the bottom of your screen





## Signs:

- Threatening
- Personal Information is used
  - birthday
  - password
  - address

# Extortion Scam Emails



**AARP Fraud  
Helpline**

**877-908-3360**



# Phishing Emails

## Signs:

- Generic greeting
- Vague message
- “From” address isn’t familiar
- Poorly worded

# Phishing Emails

This might be a phishing message and is potentially unsafe. Links and other functionality have been disabled. Click here to enable functionality (not recommended).

From: PayPal [service@paypal-australia.com.au] 24 AM  
To: [redacted]  
Cc: [redacted]  
Subject: Your account has been limited

**1. Fake sender domain.  
(not service@paypal-australia.com.au)**

**2. Suspicious Subject and content.**

**PayPal™**

**How to restore your PayPal account**

Dear PayPal member,  
To restore your PayPal account, you'll need to log in your account.

**3. Bad grammar**

It's easy:

1. Click the link below to open a secure browser window.
2. Confirm <http://69.162.70.169/ppau/> the account, and then follow the instructions.  
**Click to follow link**

[Log in your account now](#)

**4. Hovering over link reveals suspicious URL.**

PayPal Email ID PP32260008777636



# Phishing Emails

← Re: Mail sent from Amazon : Update from Amazon.com on Saturday, 19 December 2020 - Invoice Payment Transaction: (#111-765243698-8923665).

 Amazon <cbo62e7p9ngm2kn.jo9mp06e8y1cndd@cualessugarescomer.com>

Sat 12/19/2020 11:15 AM

To: You



Payment Temporary Disabled

Hello,

We have placed a hold on your Amazon account and all pending orders.

**We took this action billing information you provided did not match the information on file with the card issuer.**

To fix this problem, please check the name, address and phone number registered on your payment card. If you recently moved, you may need to update this information with the card issuer.

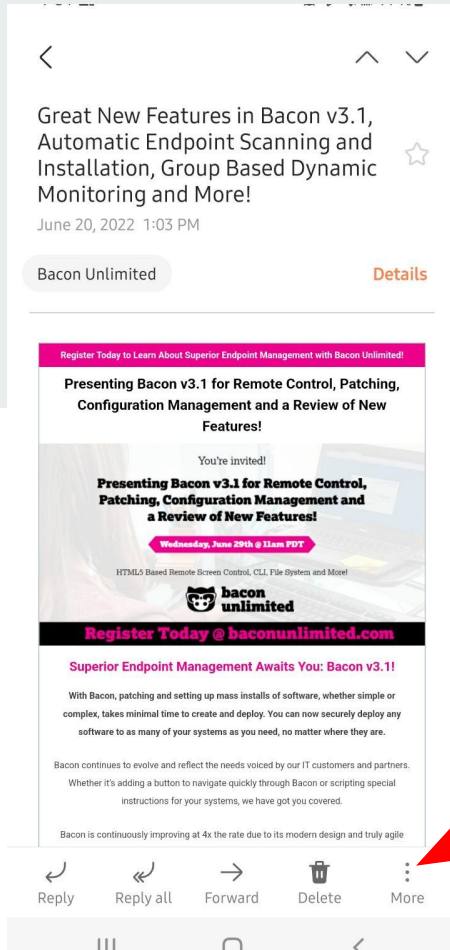
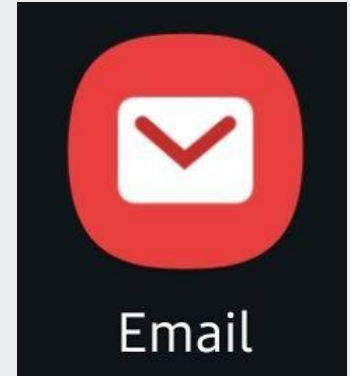
**Please visit to update the payment information for your order.**

[Update Payment Information](#)

If we are unable to complete the verification process within 3 days, all pending orders will be canceled. You won't be able to access your account until this process is complete. We ask you not to open a new account as a new order may be delayed.

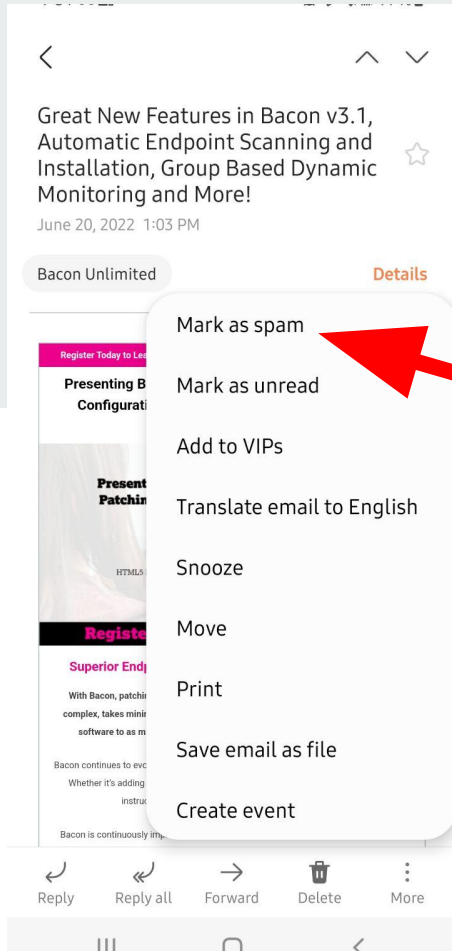
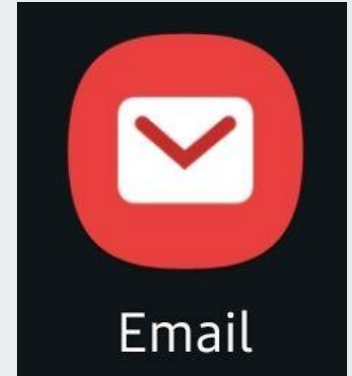
We appreciate your patience with our security measures.  
Thank you for your concern.

# Mark as Spam Email App



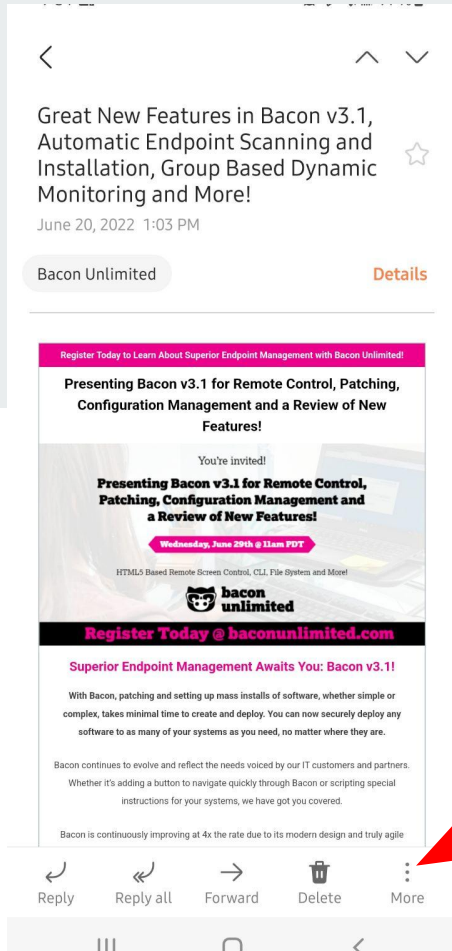
- Open email
- Click 3 dots by More

# Mark as Spam Android Email App



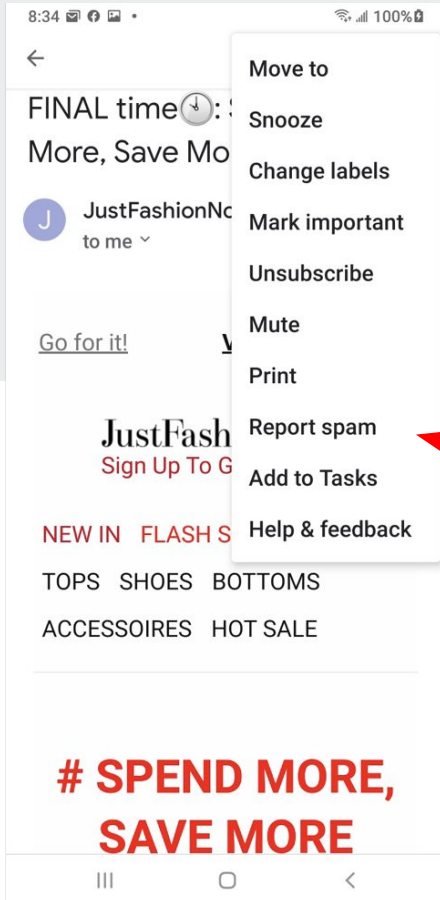
Click Mark as Spam

# Mark as Spam Email App



- Open email
- Click 3 dots by More

# Mark as Spam Gmail App

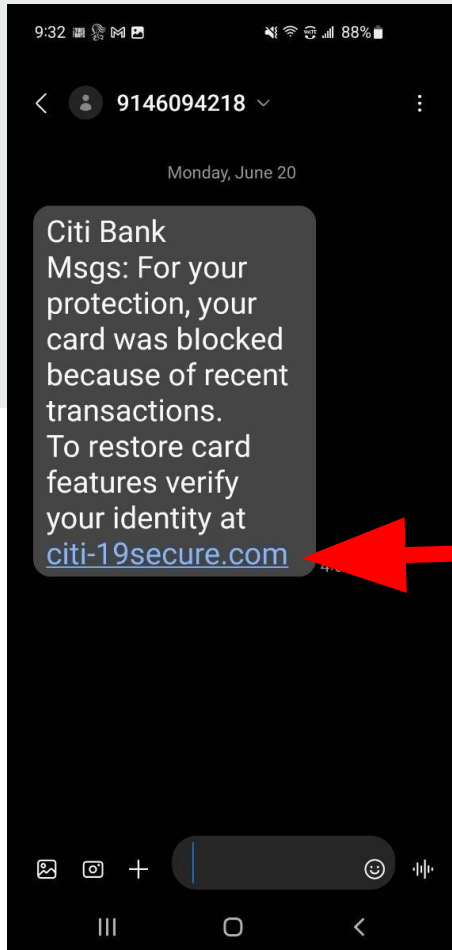


- Open email
- Click 3 dots by More
- Click Report Spam

# Phishing Emails

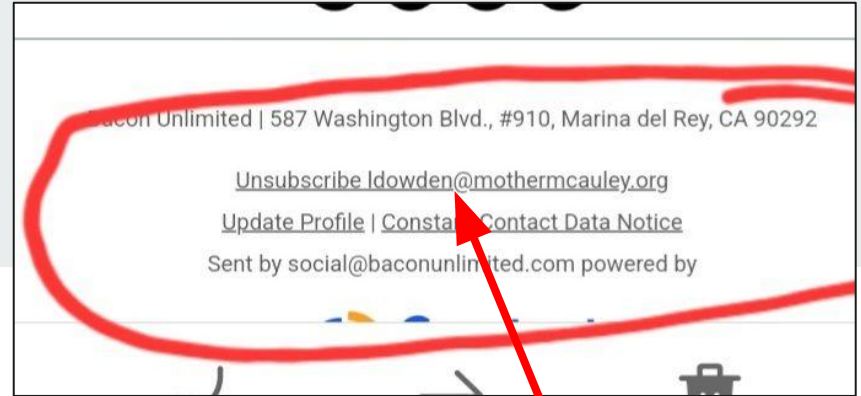
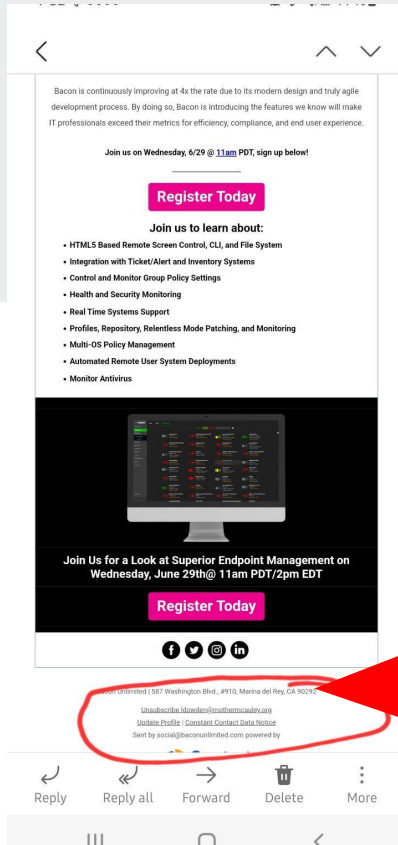
- Do not click on any links
- Delete
- Call the real “sender”

# Text Scams



Not the website  
I use to check my  
card information

# Unsubscribe from Email-Email App



- Scroll to bottom
- Click Unsubscribe



# Security Doorbells-Brands

- Ring owned by Amazon
- Blink owned by Amazon
- Nest owned by Google



# Security Doorbells



Straight forward instructions



Good tech support



Generally wireless so connect to WiFi



Access from Smart Phone or Tablets

**Q & A**

